# Health Care In Armenia: Challenges and Opportunities

- Article 38 of the RA Constitution
  - "everyone shall have the right to benefit from medical aid and service under the conditions prescribed by the law. <u>Everyone shall have the right to benefit</u> <u>from free of charge basic medical aid and services</u>."
- World Health Organization
  - "The protection of health is one of most important and fundamental human rights."

### Primary Care Strengthening

- The Sustainable Development Goals place a clear emphasis on achieving universal health coverage,
  - "ensuring that all people and communities can use the ... health services they need, of sufficient quality to be effective, while also ensuring that the use of these services does not expose the user to financial hardship".

### THE ARMENIAN GOVERNMENT'S 2021-2026 PROGRAM

27 AUGUST 2021



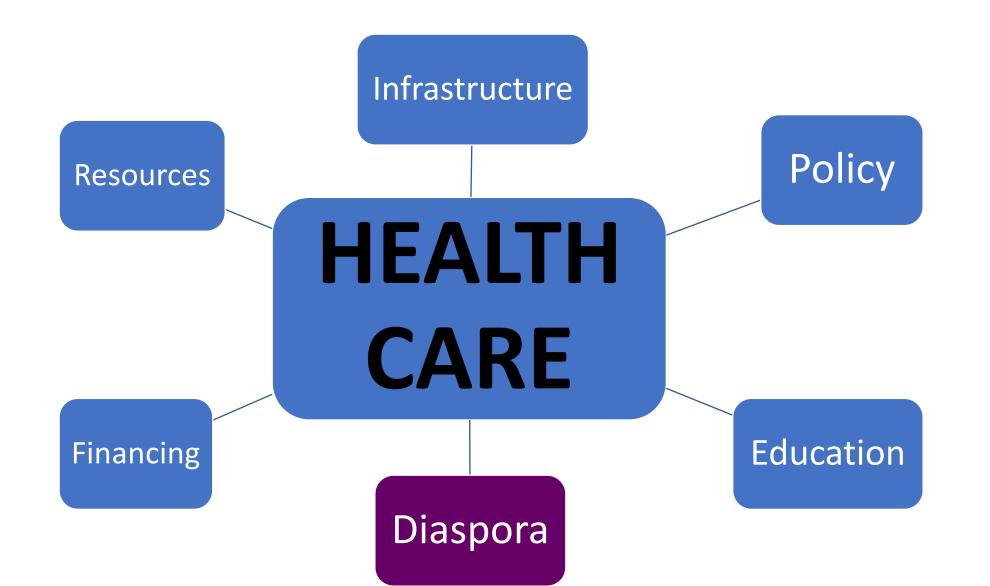
#### 4.5 ԱՌՈՂՋԱՊԱՀՈՒԹՅՈՒՆ

Առողջապահության ոլորտի զարգացումը Կառավարության հիմնական առաջնահերթություններից է։ Կառավարության քաղաքականությունն ուղղված է լինելու անհատի և հանրային առողջության պահպանմանն ու բարելավմանը՝ ապահովելով հասանելի, արդիական, բարձր որակի առողջապահական ծառայությունների մատուցում։

Քաղաքացիների համար առողջապահական ծառայությունների հասանելիության և մատչելիության ապահովման համար ներդրվելու է առողջության համապարփակ ապահովագրության համակարգը, որն ուղղված է լինելու առողջապահական ծառայություններ ստանալու պահին քաղաքացու համար զգալի ծախսերի նվազեցմանը։ Առողջության համապարփակ ապահովագրության համակարգը ներառելու է արտահիվանդանոցային դեղորայքի, ինչպես նաև հատուկ և դժվարամատչելի ախտորոշիչ հետազոտությունների փաթեթը։ Համապարփակ ապահովագրության համակարգի ներդրման շնորհիվ կընդգրկվեն նաև պարտադիր բժշկական զննումների փաթեթներ ոիսկային տարբեր խմբերի համար։ Ներդրվելու են բժշկական օգնության և սպասարկման

- Healthcare is an expensive commodity
- Armenia is a developing country
  - 42% GDP drop
- Legacy of the "Semashko" system
  - Centralization
  - Specialization
  - Informal payments

Meeting the Need Access, Cost, Quality



# Health Care Policy Reforms

- Optimization programs
  - Reduction of the unused capacities
- Privatization of healthcare institutions
- Decentralization
- Focus on basic healthcare needs
  - Obstetrics
  - Primary Care
  - Allocation to regions

Eur J Public Health. 2013 Feb 11. [Epub ahead of print]

### A comparative analysis of health policy performance in 43 European countries.

Mackenbach JP, McKee M.

1 Department of Public Health, Erasmus MC, Rotterdam, The Netherlands.

- Assessment of 10 health policy markers
  - Tobacco
  - Alcohol
  - Food and nutrition
  - Fertility
  - Pregnancy and childbirth
  - Child health
  - Infectious diseases
  - Hypertension detection and treatment
  - Cancer screening
  - Road safety
  - Air pollution

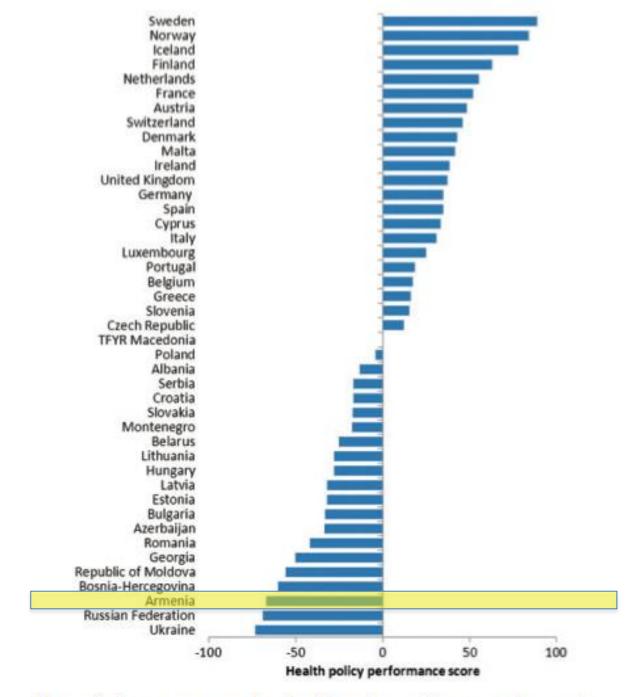


Figure 1 Summary scores for health policy performance, by country

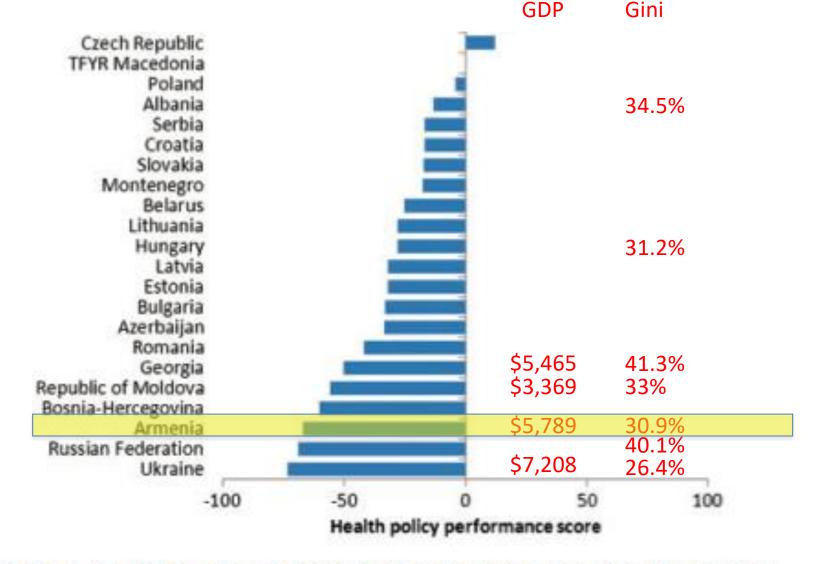


Figure 1 Summary scores for health policy performance, by country

# Policies

#### Table 2: Score card for core population-based interventions

Interventions	Rating	Criterion for rating				
Range of anti-smoking interventions						
Raise tobacco taxes	Limited	Tax is 25% of retail price				
Smoke-free environments	Limited	100% smoke-free environment enforced in schools and hospitals only				
Warnings of dangers of tobacco and smoke	Moderate	Warning labels on all tobacco products are at least 30% of package size (front and back)				
Bans on advertising, promotion and sponsorship	Limited	Ban on national television and radio				
Quit lines and nicotine replacement therapy <sup>a</sup>	Limited	There are no quit lines, NRT available at full cost for the individual				
Interventions to prevent har	Interventions to prevent harmful alcohol use					
Raise taxes on alcohol	Limited	Tax is 20% of retail price. A special tax of 10% on imported alcoholic beverages				
Restrictions and bans on advertising and promotion	Limited	Regulatory frameworks exist to regulate content and volume of alcohol marketing.				
Restrictions on availability of alcohol in the retail sector	Limited	Regulatory frameworks on serving of alcohol in governmental and educational institutions				
Minimum purchase age regulation and enforcement <sup>a</sup>	Moderate	Minimum purchase age of 18 years for all alcohol products and effective enforcement				
Allowed blood alcohol level for driving <sup>a</sup>	Moderate	Blood alcohol content maximum 0.4 g/L and zero for novice and professional drivers				

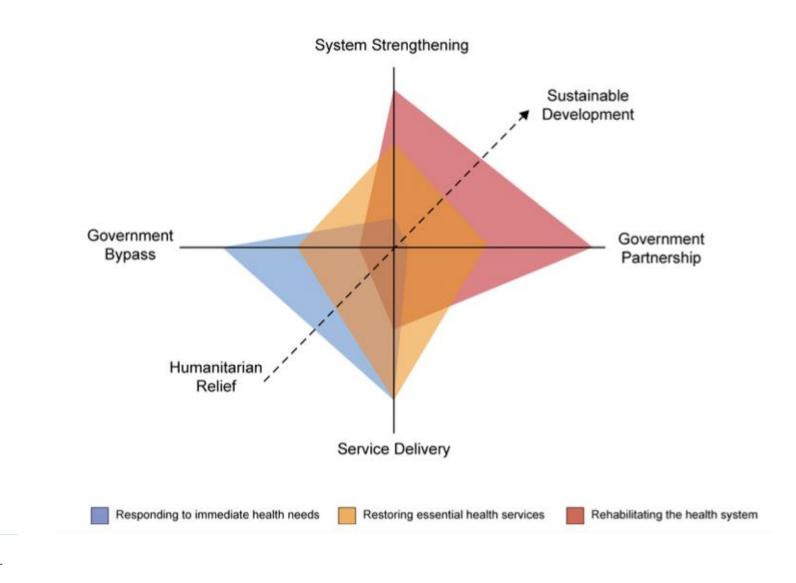
### Policies

### Table 2: Score card for core population-based interventions (continued)

Interventions	Rating	Criterion for rating				
Interventions to improve diet and physical activity						
Reduce salt intake and salt content in foods	Limited	A greater than 10% reduction in salt intake in past 10 years				
Virtually eliminate <i>trans</i> -fatty acids from the diet	Limited	There is no evidence that trans-fats have been significantly reduced in diets				
Reduce free sugar intake <sup>a</sup>	Limited	No action has been taken				
Increase intake of fruit and vegetables <sup>a</sup>	Limited	The aim to increase consumption of fruit and vegetables is in line with the WHO/ FAO recommendations of at least 400 g/day and some initiatives exist				
Reduce marketing pressure of food and non-alcoholic beverages to children <sup>a</sup>	Limited	Marketing of foods and beverages to children is noted as a problem but has not been translated into specific action in government-led initiatives.				
Promote awareness about diet and activity <sup>a</sup>	Limited	There has been little workforce development for nutrition and physical activity; nutrition and physical activity are not priority elements in primary care				

# Policy

- Deficiencies remain in
  - Licensing/accreditation
  - Regulation
  - Transparency in reform
  - Civil Society
  - Focus on basic health determinants
  - Evaluation and feedback
  - Resource/Capacity optimization
  - Introduction of Information, Communication, Technology (ICT)



### From services to systems:

Entry points for donors and nonstate partners seeking to strengthen health systems in fragile states

# Financing

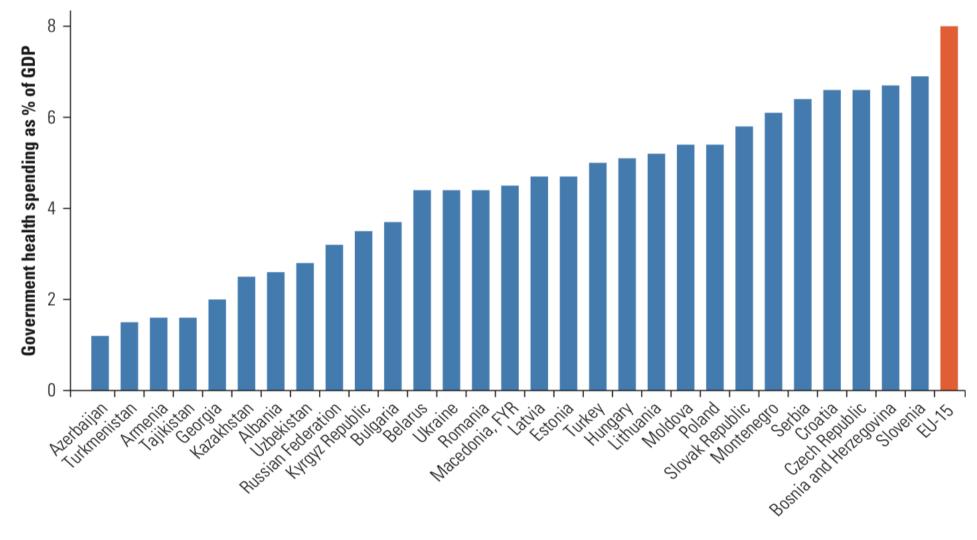
- Increase in health spending
  - 2010 spending 6 times 2000 level
    - Recently, significant amount in absolute dollars
  - Basic healthcare services package

# Financing

- 2006 Armenia household health expenditure study
  - Armenia has the highest out of pocket healthcare spending in the world
  - Highly regressive
    - 5.2% for richest quarter, 26.2% for poorest
  - 16 to 26% of Armenian households incur catastrophic health expenditures.
- 1.66% of GDP is spent on health care
- Developing countries spend ~6%

### FIGURE 0.14

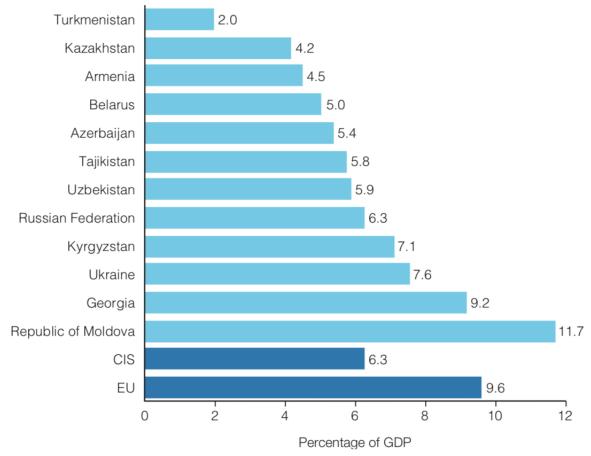
### Government Health Budgets in ECA Cover a Wide Range but Are Smaller than in the EU-15



Countries

*Source:* WHO 2012. *Note:* ECA = Europe and Central Asia; GDP = gross domestic product.

Fig. 4.1 Total health expenditure as % of GDP, WHO estimates, 2012





# Financing

- Threshold designed for countries with younger population and optimized resources
  - 1 MD per 270 citizens
  - 1 hospital bed per 227 citizens
- Low public spending combined with more costs in Armenia

# Financing

- Overall average wage in Armenia
  - \$302 USD/month
- Average wage of healthcare worker
  - \$190 USD (68k AMD)
    - \$200 for MD's
    - \$156 for RN's
  - 1.3 times higher than the minimal consumer basket

### Financing-Improvements

- Increases planned in Medium Term Expenditure Framework
- Development of social safety net
- Maternity vouchers

# Medical Education- Positive Developments

- Reduction of medical graduates from 622 to 428/yr
- Introduction of English curriculum
- Revision of medical education curriculum in accordance to Bologna process agreement
- Introduction of primary healthcare training
- Licensing of physician (2001)
  - Not in effect

# Medical Education- Problems

- No control of quantity of medical graduates
- Lack of accreditation
- Lack of updated curriculum
- No regulation in number and types of residency positions available
- No control of experience and training of residents
- Absence of licensing and continuing medical education requirements

#### International Journal of Emergency Medicine



This Provisional PDF corresponds to the article as it appeared upon acceptance. Fully formatted PDF and full text (HTML) versions will be made available soon.

### Pediatric emergency medical care in Yerevan, Armenia: a knowledge and attitudes survey of out-of-hospital emergency physicians

International Journal of Emergency Medicine 2014, 7:11 doi:10.1186/1865-1380-7-11

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### Abstract

#### Background

Out-of-hospital emergency care is at an early stage of development in Armenia, with the current emergency medical services (EMS) system having emergency physicians (EPs) work on ambulances along with nurses. While efforts are underway by the Ministry of Health and other organizations to reform the EMS system, little data exists on the status of pediatric emergency care (PEC) in the country. We designed this study to evaluate the knowledge and attitudes of out-of-hospital emergency physicians in pediatric rapid assessment and resuscitation, and identify areas for PEC improvement.

#### Methods

We distributed an anonymous, self-administered Knowledge and Attitudes survey to a convenience sample of out-of-hospital EPs in the capital, Yerevan, from August to September 2012.

#### Results

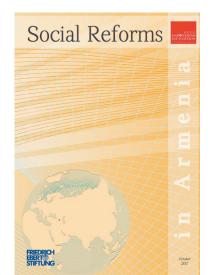
With a response rate of 80%, the majority (89.7%) of respondents failed a 10-question knowledge test (with a pre-defined passing score of  $\geq$ 7) with a mean score of 4.17 ± 1.99 SD. Answers regarding the relationship between pediatric cardiac arrest and respiratory issues, compression-to-ventilation ratio in neonates, definition of hypotension, and recognition of shock were most frequently incorrect. None of the participants had attended pediatric-specific continuing medical education (CME) activities within the preceding 5 years.  $\chi^2$  analysis demonstrated no statistically significant association between physician age, length of EMS experience, type of ambulance (general vs. resuscitation/critical care), or CME attendance and pass/fail status. The majority of participants agreed that PEC education in Armenia needs improvement (98%), that there is a need for pediatric-specific CME (98%), and that national out-of-hospital PEC guidelines would increase PEC safety, efficiency, and effectiveness (96%).

#### Conclusions

Out-of-hospital emergency physicians in Yerevan, Armenia are deficient in pediatric-specific emergency assessment and resuscitation knowledge and training, but express a clear desire for improvement. There is a need to support additional PEC training and CME within the EMS system in Armenia.

# Quality

- The mechanisms for quality medical care are as yet of a fragmentary nature.
- Little motivation for medical workers to introduce and continue quality improvement measures



Social Reforms in Armenia. Hrayr Maroukhian Foundation, October, 2011

- Obstacles to the improvement of the situation
  - Inadequate requirements for licensing and continuing professional education
  - Absence of an accreditation system
  - Low level of competition and motivation between medical establishments.

Social Reforms in Armenia. Hrayr Maroukhian Foundation, October, 2011 • "In general, the systematic approaches aimed at improving the level of quality medical care... cannot as yet be considered adequate"

Social Reforms in Armenia. Hrayr Maroukhian Foundation, October, 2011

# Quality

#### Mortality due to low-quality health systems in the universal $\mathcal{M} \stackrel{}{\searrow} (\mathbb{R})$ health coverage era: a systematic analysis of amenable deaths in 137 countries

Margaret E Kruk, Anna D Gage, Naima T Joseph, Goodarz Danaei, Sebastián García-Saisó, Joshua A Salomon

#### Summarv

Background Universal health coverage has been proposed as a strategy to improve health in low-income and middle-Published Online income countries (LMICs). However, this is contingent on the provision of good-quality health care. We estimate the excess mortality for conditions targeted in the Sustainable Development Goals (SDG) that are amenable to health care and the portion of this excess mortality due to poor-quality care in 137 LMICs, in which excess mortality refers to deaths that could have been averted in settings with strong health systems.

Methods Using data from the 2016 Global Burden of Disease study, we calculated mortality amenable to personal Department of Global Health health care for 61 SDG conditions by comparing case fatality between each LMIC with corresponding numbers from and Population, HarvardTH 23 high-income reference countries with strong health systems. We used data on health-care utilisation from population surveys to separately estimate the portion of amenable mortality attributable to non-utilisation of health care versus that attributable to receipt of poor-quality care.

Findings 15.6 million excess deaths from 61 conditions occurred in LMICs in 2016. After excluding deaths that could be prevented through public health measures, 8.6 million excess deaths were amenable to health care of which 5.0 million were estimated to be due to receipt of poor-quality care and 3.6 million were due to non-utilisation of Mexico (S García-Saisó MD); and health care. Poor quality of health care was a major driver of excess mortality across conditions, from cardiovascular Centerfor Health Policy, disease and injuries to neonatal and communicable disorders.

Interpretation Universal health coverage for SDG conditions could avert 8.6 million deaths per year but only if expansion of service coverage is accompanied by investments into high-quality health systems.

Funding Bill & Melinda Gates Foundation.

September 5, 2018 http://dx.doi.org/10.1016/ 50140-6736(18)31668-4 See Online/Comment http://dx.doi.org/10.1016/ 50140-6736(18)32075-0

Chan School of Public Health, Boston, MA, USA (M E Kruk MD, A D Gage MSc, G Danaei SD); Department of Gynecology and **Obstetrics**, Emory University School of Medicine, Atlanta GA. USA (NT loseph MD): Ministry of Health, Mexico City, Stanford Medical School. Stanford, CA, USA (Prof J A Salomon PhD) Correspondence to: Dr Margaret E Kruk, Harvard T H Chan School of Public Health,

Boston, MA 02115, USA

mkruk@hsph.harvard.edu

#### Table S5. Country results table

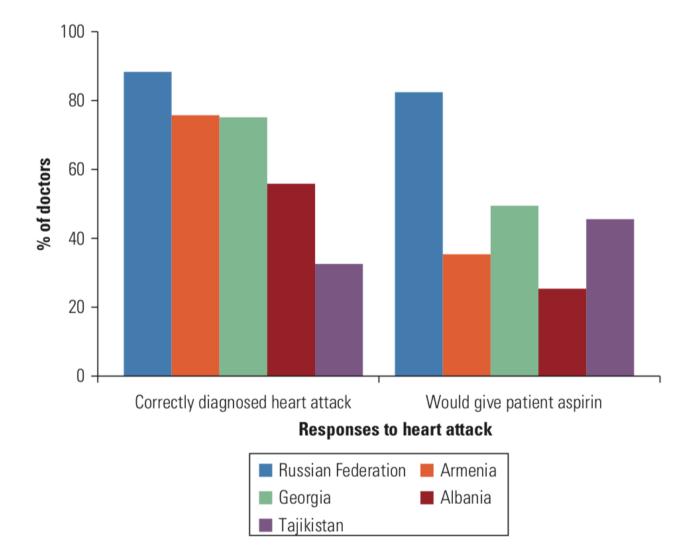
	Avertab	Avertable deaths Amenable deaths		e deaths			
Country	Deaths preventable by population level interventions	Deaths amenable to health care	Deaths due to poor quality	Deaths due to non- utilization	Percent of amenable deaths due to poor quality	Years of life lost to poor quality (1000s)	Poor quality deaths per 100,000 people
Afghanistan	83,540	80,556	46,153	34,403	57%	2,609	142
Albania	1,222	2,407	2,081	326	86%	64	72
Algeria	17,122	28,554	17,966	10,588	63%	1,047	45
American Samoa	12	30	23	6	79%	1	23
Angola	45,581	48,092	17,075	31,017	36%	993	68
Argentina	10,010	39,488	29,229	10,258	74%	1,118	67
Armenia	1,010	2,995	1,600	1,396	53%	53	53
Azerbaijan	7,132	12,394	8,000	4,394	65%	400	82
Bangladesh	117,549	182,905	91,631	91,275	50%	3,801	57
Belarus	17,424	12,382	7,906	4,477	64%	231	83
Belize	190	281	208	73	74%	9	52
Benin	24,833	22,456	12,777	9,679	57%	786	117



**0a** 

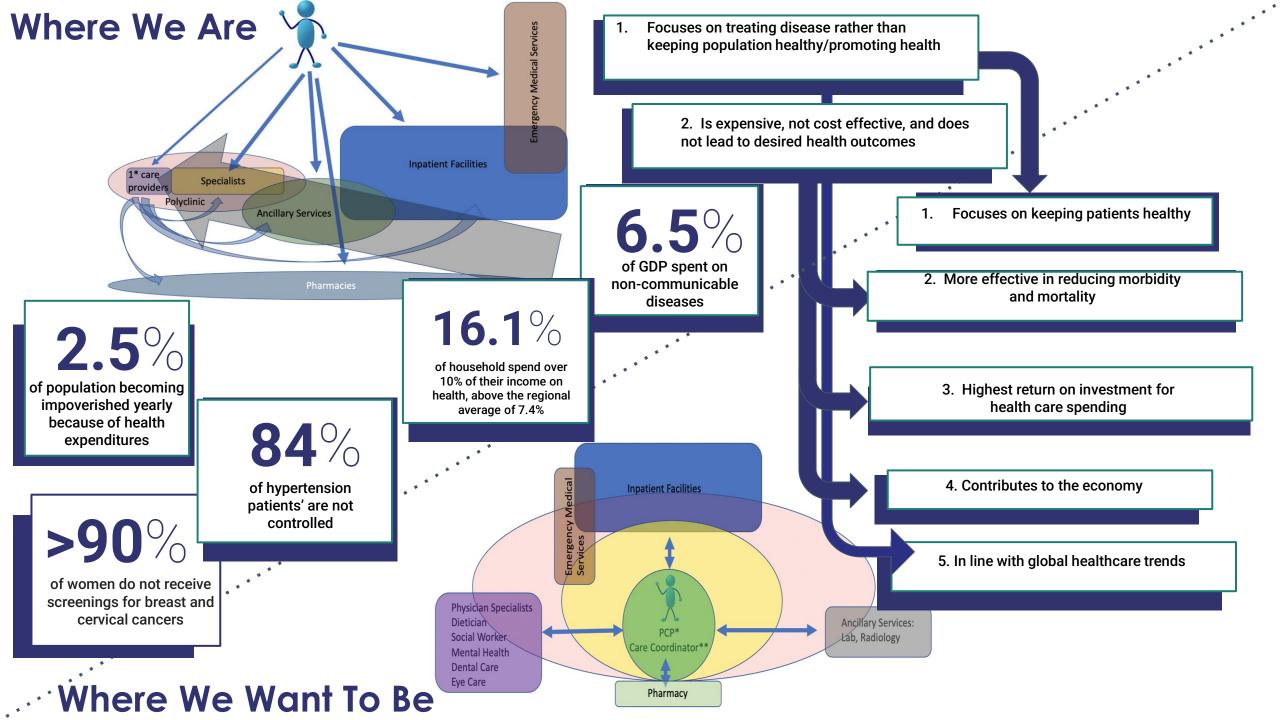
### FIGURE 0.10

### The Quality of Key Health Care Services Can Be Improved

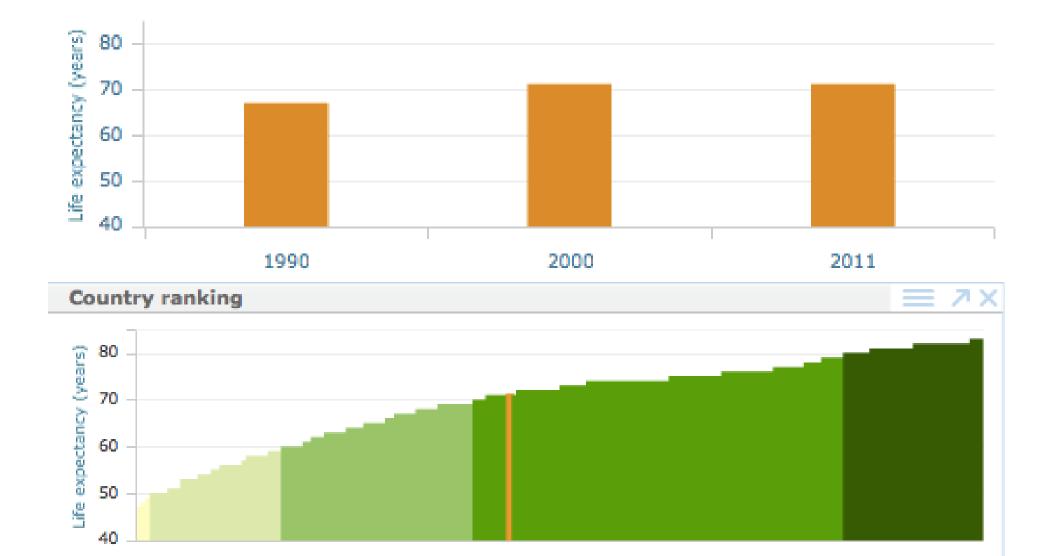


Source: World Bank 2013.

*Note:* Figure shows provider responses to clinical vignette of heart attack. Results for the Russian Federation are from Kirov oblast.



# Life Expectancy



### Quality- Data and Research

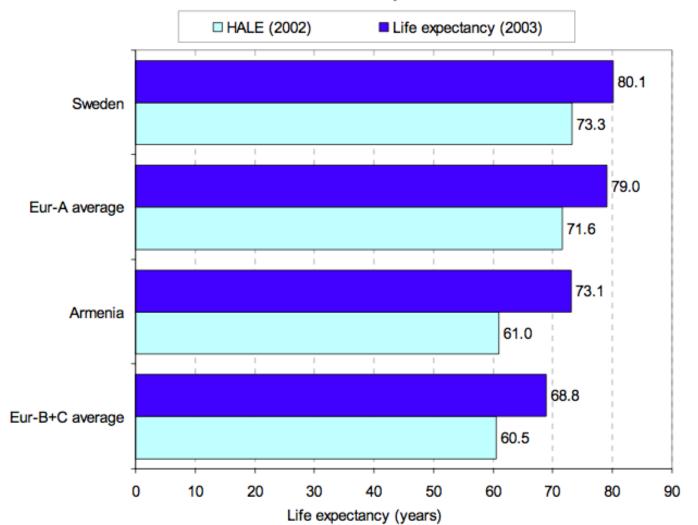
	Official data	WHO estimate (2011)	Difference
Armenia (2012)	74.6	71	-3.6
Azerbaijan (2007)	73.7	71	-2.8
Belarus (2009)	70.6	71	0.4
Georgia (2010)	74.7	72	-2.7
Kazakhstan (2010)	68.6	67	-1.6
Kyrgyzstan (2010)	69.5	69	-0.5
Republic of Moldova (2012)	71.1	71	-0.1
Russian Federation (2010)	69.0	69	0.0
Tajikistan (2005)	73.7	68	-5.7
Turkmenistan (1998)	66.1	63	-3.1
Ukraine (2012)	71.3	71	-0.3
Uzbekistan (2005)	70.5	68	-2.5

Table 2.1 Official and estimated life expectancies, latest available year (in parentheses)

Source: WHO, 2014.

### Healthy Life Expectancy

### LE and HALE in Armenia, Sweden, Eur-A and Eur-B+C averages, latest available year



# Armenia Today (with some exceptions)

- No overall shortage of physicians
  - 38.8 MD's per 10,000 (EU average 35/10,000)
  - Maldistribution
    - 13.9/10,000 (Armavir) to 19.8/10,000 (Shirak)
    - 72.5/10,000 in Yerevan
  - 56.6 RN's per 10,000
    - EU average is 72/10,000
- Surplus of hospitals
  - 3.6 beds /1,000
- Surplus of medical trainees
- Availability of nearly all necessary technologies

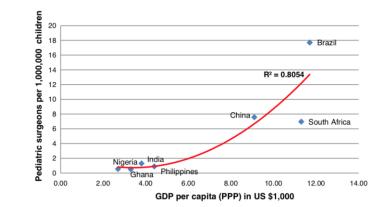


Fig. 2. The number of pediatric surgeons per million children is positively correlated with the GDP per capita in countries with less than US\$20,000 per capita.

# Utilization/Infrastructure

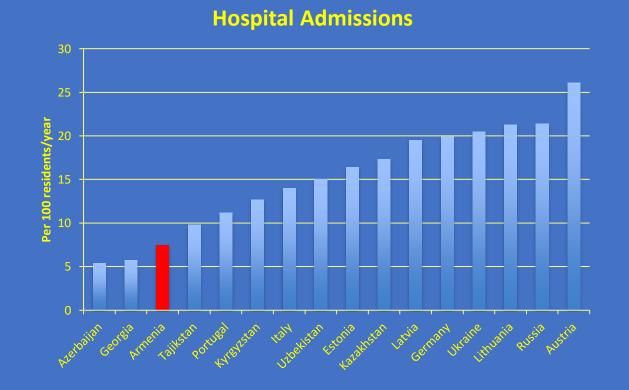
- Yerevan
  - Population 1 million
  - Size 86 square miles
  - Hospitals = 41

- Los Angeles (county)
  - Population 10 million
  - Size 4,751 square miles
  - Hospitals 122
  - To reach Yerevan saturation
    - 410 hospitals for population
    - 2,265 hospitals for size

### Utilization

### • Armenia has older age distribution

• 30% of population over age 60



## Millenium Development Goals

• 8 international development goals set by United Nations

### MDG 1- Eradicate Extreme Poverty

	Halve, between	1990 an	nd 201	5, the F	roport	tion of	People	e who	Suffer f	rom H	unger
	INDICATORS	1999	2004	2005	2006	2007	2008	2015 (pre crisis projections)	2015 (new estimates; baseline scenario)	Target value in 2015	will the target value be achieved by 2015?
6	Prevalence of un- derweight children under five years of age,%	2.6 (2000)		4.0				1.9	1.9	<1.4	ŀ
7	Proportion of popu- lation below mini- mum level of dietary energy consump- tion, %	21.0	6.4	4.6	4.1	3.8	3.1	1.6	2.3	<2	**

### MDG 4- Reduce Child Mortality

	Reduce, by Two-Thirds	betwo	en 19	990 ar	nd 201	l5, the	Under	Five M	ortali	ty Rate
		1990	1999	2004	2007	2008	2015 (pre-crisis projec- tions)	2015 (new estimates; baseline scenario)	Target value in 2015	will the target value be achieved by 2015?
20	Under-five mortality rate, per 1,000 live births	23.8	19.3	13.0	12.3	12.2	9.650	10.0	<10	**
21	Infant mortality rate, per 1,000 live births	18.3	15.7	11.5	10.8	10.851	8.252	8.7	<8	**
22	Proportion of 2 years-old chil- dren immunized against mea- sles	95.2	91.1	91.5	92.0	94.5	>9653	>96	> 96	***

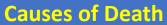
### MDG 5- Improve Maternal Health

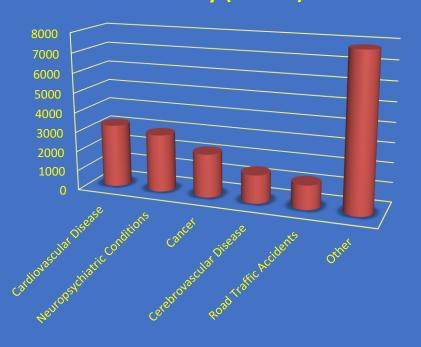
	Reduce, by Three Quarters between 1990 and 2015, the Maternal Monality Ratio										
		1990	1999	2004	2005	2007	2015 (pre-crisis projections)	2015 (new estimates; baseline scenario)	Target value in 2015	Will the target value be achieved by 2015?	
23	Maternal mortality, per 100,000 live births (3- year average)	32.6	35.4	22.6	24.0	26.0	10.3f	11.6	<10	•	
24	Proportion of births at- tended by skilled health personnel, %	98.6c	96.8a	99.5c	97.8b	99.7c	> 99.5	>99.5	>99.5	****	

### MDG 6- Combat HIV, Malaria, TB



### Burden of Disease

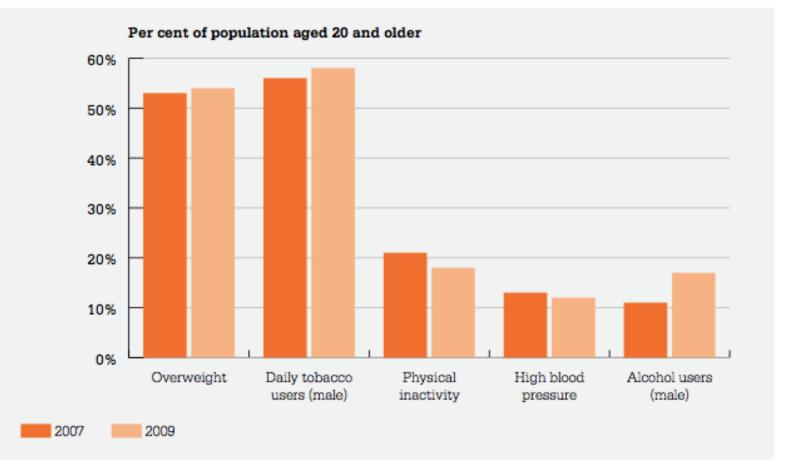




#### Morbidity (DALY's)

### **Risk Factors**

### Fig. 64. Prevalence of health risk factors among Armenians age 20 and older, 2007 and 2009



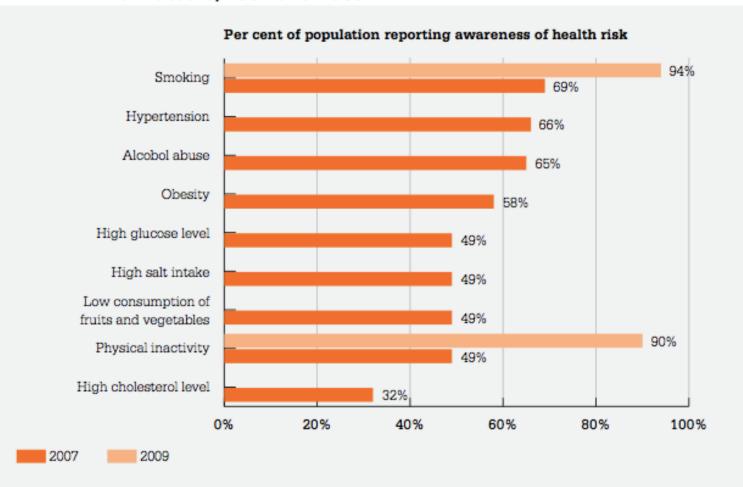
Sources: HSPA 2007 and 2009.

## **Risk Factors**

								Aduli	t risk fa	ctors							
		Rai (a	sed blo sged 25	od gli i+), 20	icose 08	Rais (	ed bloc aged 25	od pr 5+), 2	essure 008	ОЬ	esity (ε 20	iged 2 08	20+).	То	bacco ( 15+),	use (a 2009	iged
		М	ale	Fer	nale	M	ale	Fe	male	м	ale	Fer	male	м	ale	Fer	male
	80																
	60 -													51			
Percentage	40 -					42.1	33.1	37				30.2			41		
	20 -	11.5	9.6	11.5	8	I			25.6	14.4	20.4		23.1				22
	0															2	
		Country	Regional average	Country	Regional average	Country	Regional average	Country	Regional average	Country	Regional average	Country	Regional average	Country	Regional average	Country	Regional average

### Risk Factors- AWARENESS

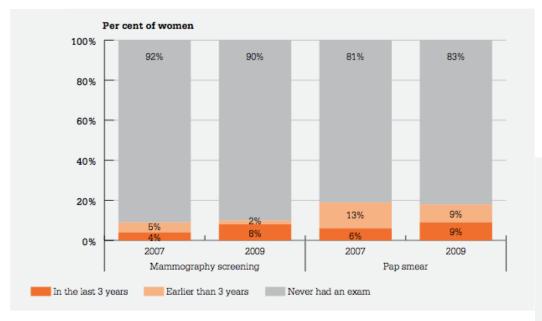
### Fig. 68. Per cent of population age 20 and older who are aware of health risk factors, 2007 and 2009



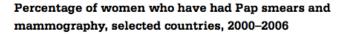
Sources: HSPA 2007 and 2009.

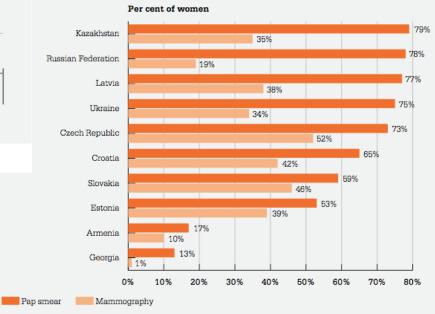
### Preventative Health

Percentage of women age 30–60 who reported having had mammography and Pap smears, 2007 and 2009



Sources: HSPA 2007, 2009.

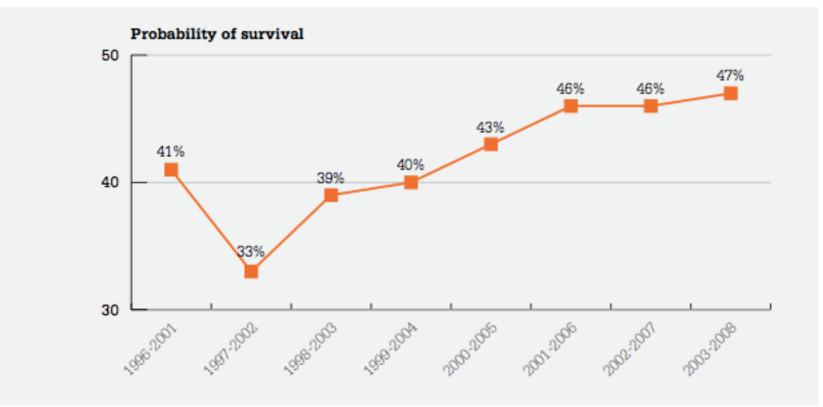




Source: WHO, 2008 (30).

### Preventative Health

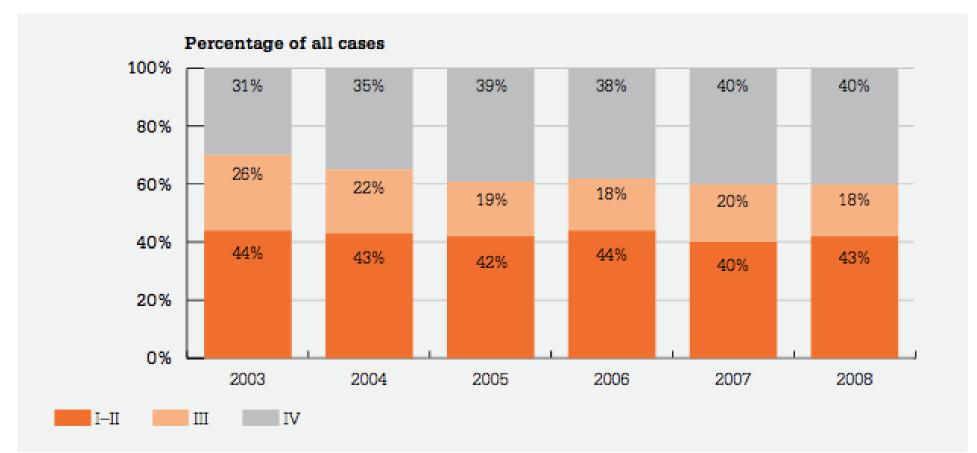
#### Fig. 49. Five-year survival rate following diagnosis of breast cancer, females 2001–2008



Source: National Oncology Centre.

### Preventative Health

Fig. 50. Per cent of malignant neoplasms detected by stage of disease, all cancer, 2003–2008

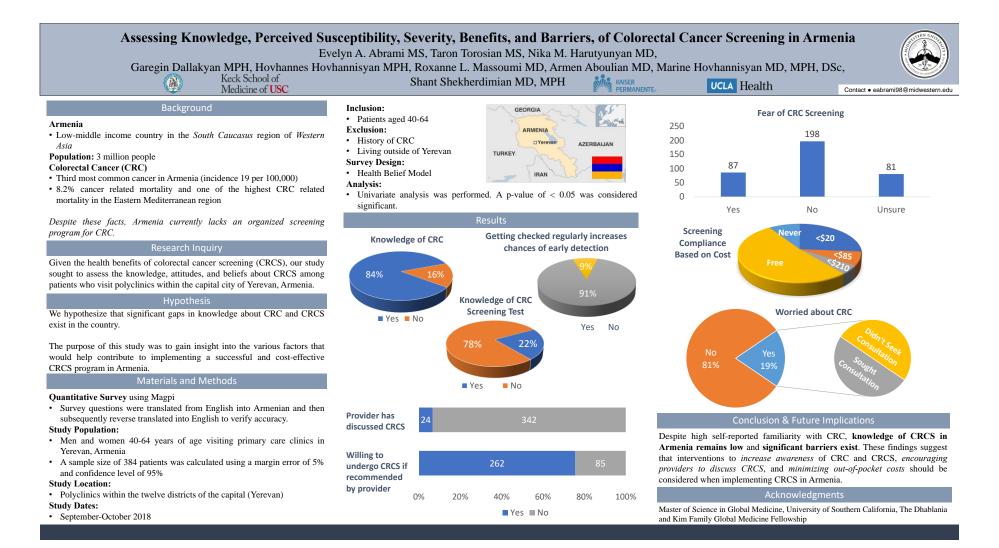


Source: National Oncology Centre.

### National Oncology Strategy

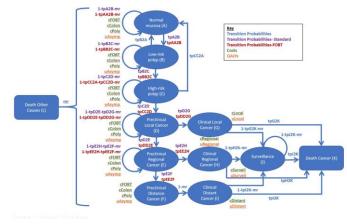
- Availability of Services
- Early detection of cancers is a challenge
  - More than half (57%) of cancers were diagnosed in stages III and IV in 2013, as in 2003
  - 35% of cervical cancer and 62% of breast cancer were diagnosed at stages III and IV according to the National Oncological Centre.
  - In 2011, the percentage of cases with stage IV breast cancers was about four to five times the typical percentage in EU countries (IAEA, 2012).

### **Colorectal Cancer**



### **Colorectal Cancer**

#### Model Structure



#### **Table 5. Deterministic Results**

Deter	ministic Results	
	Cost	QALYs
Standard	\$192,933.45	11943
FOBT	\$456,046.13	12188
Difference	\$263,112.68	245
	ICER	
FOBT vs. Standard	\$1,074.82	per QALY

#### Transition Probabilities

Transition State	Transition Probabilities	95% Confidence Interval
Normal mucosa to low-risk polyp	0.01	0.004-0.01
Low-risk polyp to high-risk polyp	0.04	0.01-0.06
High-risk polyp to preclinical local cancer	0.04	0.02-0.07
Preclinical local cancer to preclinical regional cancer	0.17	0.12-0.22
Preclinical local cancer to clinical local cancer	0.17	0.12-0.22
Preclinical regional cancer to preclinical distant cancer	0.10	0.05-0.15
Preclinical regional cancer to clinical regional cancer	0.21	0.20-0.27
Clinical local cancer to cancer death	0.02	0.01-0.06
Clinical regional cancer to cancer death	0.07	0.05-0.20
Clinical distant cancer to cancer death	0.18	0.10-0.41
Surveillance to cancer death	0.07	0.05-0.10

#### Other Relevant Probabilities

					Utilities		
Test Parameters	Probability	95% Confidence Interval			Ullilles		
FOBT							
Sensitivity for low risk polyp	0.05	.02075	Baseline Prevalence	Probability			
Sensitivity for high risk polyp	0.10	.05-0.15	Low-risk polyp	0.09			
Sensitivity for cancer	0.50	0.4-0.6	High-risk polyp	0.04	TT	<b>D</b> (11)	
Specificity	0.95	.9099	Preclinical local cancer	0.00	Utilities	Base case utility	Range for sensitivity analyses
Colonoscopy			Preclinical regional	0.00		-	
Sensitivity for low risk polyp	0.95	.9099	cancer				
Sensitivity for high risk polyp	0.95	.9099	Preclinical distant cancer	0.00	Asymptomatic	0.92	0.85 - 0.96
Sensitivity for cancer	0.95	.9099					0100 0100
Specificity	1.00	1.00			Clinical local cancer	0.76	0.70 - 0.82
Table 2: Test Parameters					Clinical regional cancer	0.76	0.70 - 0.82
					Clinical distant cancer	0.64	0.55 - 0.75
					Surveillance	0.85	0.83 - 0.88

#### Table 1: Transition Probabilities

## Policy-Tobacco Control

Based on the number of adult smokers in Armenia, 591,000 in 2017

WHO estimates more than half would die prematurely in the absence of stronger policies Projecting 295,500 premature deaths attributable to smoking

The most effective anti-tobacco policy is to increase cigarette taxes.



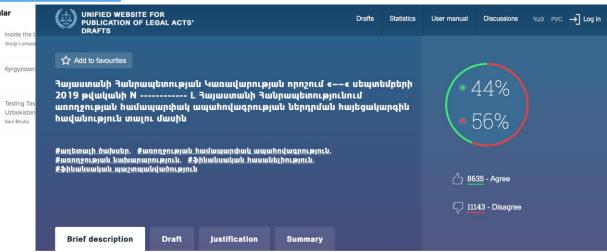
### Policy- Universal Health Coverage



Many Armenians are unwilling to pay 6 percent of their incomes, regardless of how much they make, for a European-style health care system.

Ani Mejlumyan Dec 2, 2019





Նախագծում՝ վերլուծվել է Յայաստանի առողջապահության համակարգի կառավարման ու ֆինանսավորման՝ առկա իրավիճակը, ներկայացվել են գործող պետական պատվերի համակարգում առկա հիմախնդիրները, որոնք պայմանավորված են բնակչության տարբեր խմբերի համար տարբերվող բժշկական՝ ծառայությունների փութթեների առկայությամբ, բժշկական՝ ծառայությունների փոխհատուցման գների տարբերություններով, բուժօգնության որակի ապահովման համար կլինիկական

Discussed 22.11.2019 - 09.12.2019

T. .....

## Why Focus on NCD?

- The four major NCDs (cardiovascular diseases (CVD), cancer, chronic obstructive pulmonary diseases and diabetes) account for the vast majority of the disease burden and of premature mortality in the Region.
- It has been estimated that the loss of productivity due to NCDs is significant: for every 10% increase in NCD mortality, economic growth is reduced by 0.5%

## Why Focus on NCD?

- Noncommunicable diseases (NCDs) account for an estimated 93% of all deaths in Armenia
- While Armenians live longer than other CIS countries, they do so in poor health. Disability-adjusted life expectancy in Armenia was 63.1 years for men and just 59.1 years for women (WHO, 2015)

- Armenia has a high burden of NCDs and among the highest rates of premature mortality in the WHO European Region.
  - Age-standardized premature mortality rate from the four major NCDs was 470/100k population in 2015, above the WHO European Region average of 380
  - The life expectancy at birth in Armenia (72 years for men and 78 years for women) was below the regional average of 78 years in 2015

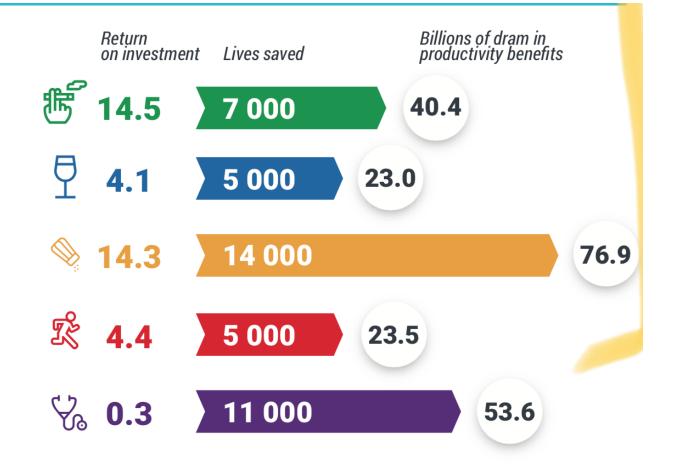
- In 2016, 26,300 people died from NCDs while still in their prime productive years (WHO, 2018b)
- In 2017, NCDs cost Armenia's economy 362.7 billion dram

### ARMENIA

The case for investment in prevention and control of noncommunicable diseases (NCDs)







### • The probability of premature death (before the age of 70 years) from one of the four major NCDs for a person living in Armenia was 22% in 2016 and was twice as high for men as for women.

- Cardiovascular diseases are the main driver of premature mortality in the country. significantly higher probability for men (31%) than women (15%)
- 1/3 of the population 18–69 years old have 3–5 NCD risk factors
- 17% of the population 40–69 years old are at high risk of a cardiovascular disease event or death over the next 10 years.

- 38% of adults have raised blood pressure and 6% have raised blood glucose.
- 51% of men currently smoke tobacco
- 46% of men drink alcohol; among men in the general population, 11% engage in heavy episodic drinking.

- Half the adult population (48%) is overweight or obese
  - One of the highest levels in the WHO European Region
- Salt intake is high.

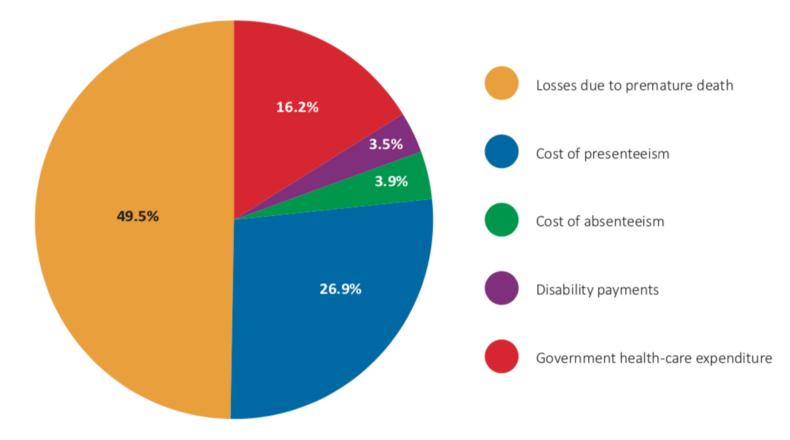
### Economic Burden

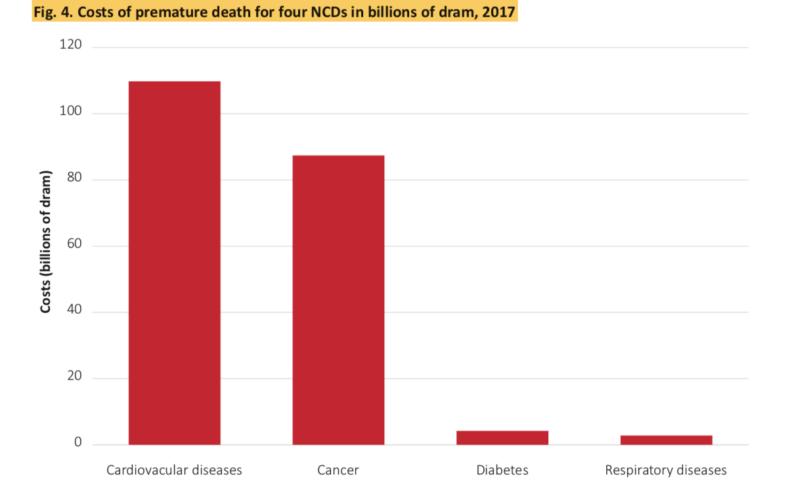
- Total government health expenditure for Armenia in 2017 was 87.9 billion dram.
- Annual spending on the four main groups of NCDs for 2017 is 55.8 billion dram (63% of total health expenditure):
  - 35.9 billion dram (41%) on cardiovascular diseases
  - 8.0 billion dram (9%) on cancer
  - 9.4 billion dram (11%) on chronic respiratory diseases
  - 2.3 billion dram (3%) on endocrine and metabolic diseases (largely diabetes)

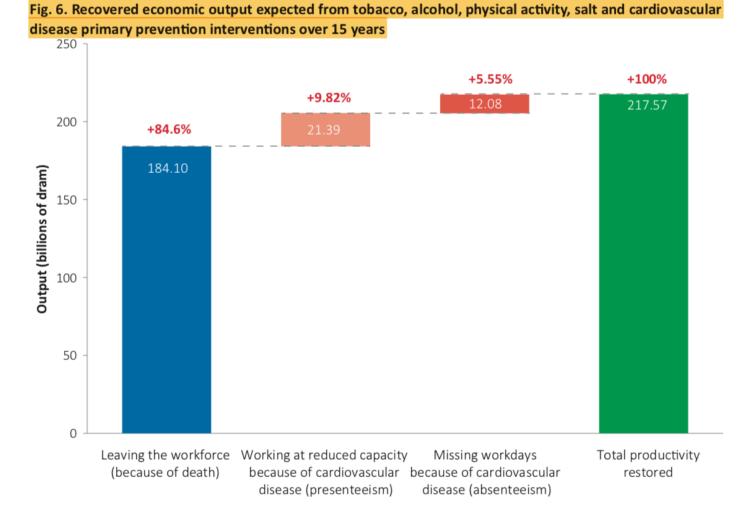
### Economic Burden

- Government expenditure on health-care for NCDs resulting from NCDs is 55.6 billion dram
  - The tip of the iceberg.
- Hidden additional costs from lost productivity are more than four times higher, at 294.9 billion dram.
- Altogether, the current economic cost of NCDs to the Armenian economy is 362.7 billion dram per year
  - Equivalent to 6.5% of the country's annual gross domestic product in 2017

#### Fig. 5. Structure of the economic burden of NCDs in Armenia, 2017





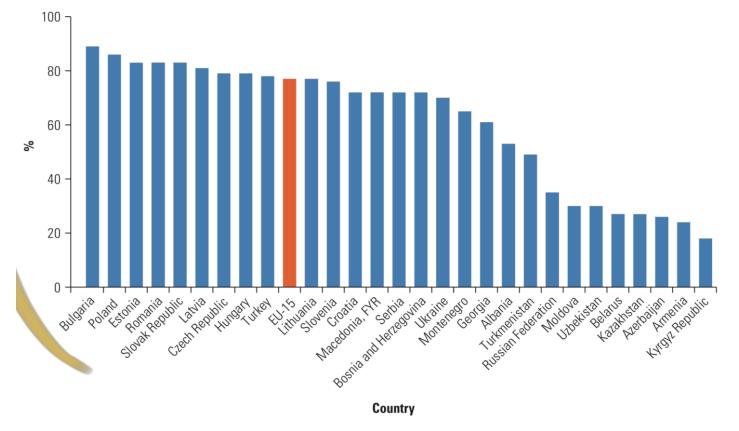


### Risk Factors- Tobacco

- Based on the number of adult smokers in Armenia, 591,000 in 2017
  - WHO estimates more than half would die prematurely in the absence of stronger policies
  - Projecting 295,500 premature deaths attributable to smoking
- The most effective anti-tobacco policy is to increase cigarette taxes.
- The tobacco control policy package achieved a benefit—cost ratio of 14.51

#### FIGURE 3.5

#### **Tobacco Taxation Can Be Strengthened in Many ECA Countries**



*Source:* WHO 2011a. *Note:* Figure shows cigarette taxes as a percentage of the 2011 retail price. ECA = Europe and Central Asia.

## Risk factors- Alcohol

- According to the 2013–2014 Health Behaviour in School-aged Children study
  - 16% of boys and 6% of girls 11 years old drink alcohol at least once a week
    - Highest percentage among all 44 countries where the study has been carried out (Arabkir Medical Centre, 2016).
  - Among 11-year-olds, 7% of boys and 2% of girls had been drunk on at least two occasions
  - For 15-year-olds, the equivalent figures are 19% of boys and 4% of girls

Ris

### Risk Factors- Other

- Sa all
- 48 (Bl
- Salt consumption in Armenia is about twice the recommended daily allowance

Ίy

 48% of adults are overweight (BMI ≥25 kg/m2) and 20% are obese (BMI ≥30 kg/m2) (Andreasyan et al., 2018)

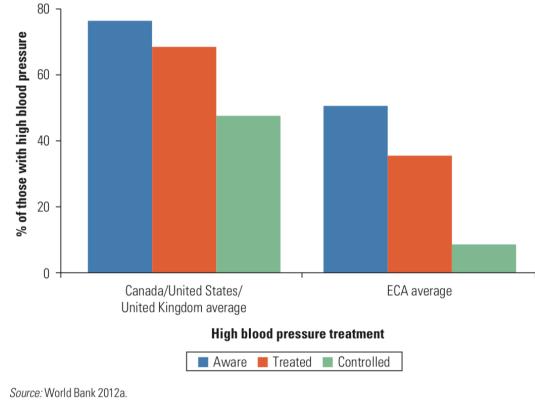
Factor	Μ	en	Women			
	18–44 years	45–69 years	18–44 years	45–69 years		
Raised blood pressure	25%	64%	18%	66%		
Raised total cholesterol	17%	36%	12%	47%		
Raised blood sugar	5%	10%	2%	9%		

Table 1. Crude prevalence of metabolic risk factors among adults by age and sex

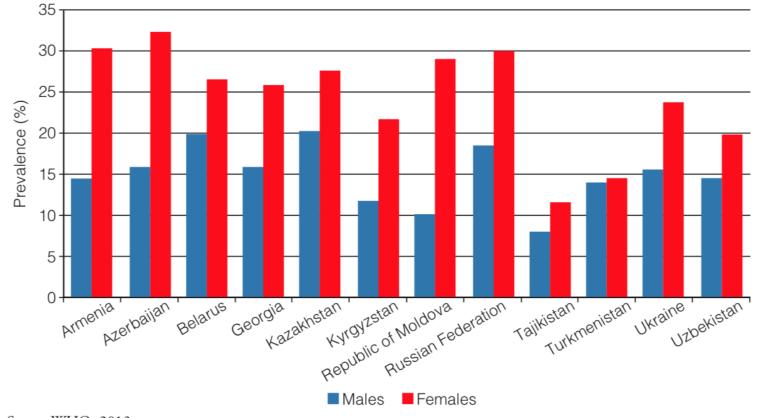
Source: Andreasyan et al. (2018).

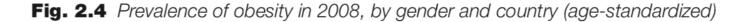
- Of those who were prescribed antihypertensive drugs
  - 80% did not take their medication during the 24 hours before the survey (National Institute of Health, 2016).
- According to the STEPS survey, of those diagnosed with hypertension,
  - Only 64% receive treatment (men 60%, women 66%)
  - 16% of those diagnosed are currently controlled
  - Mean blood pressure of those diagnosed with hypertension is 183/125

#### FIGURE 0.9 High Blood Pressure Is Not Being Treated and Controlled



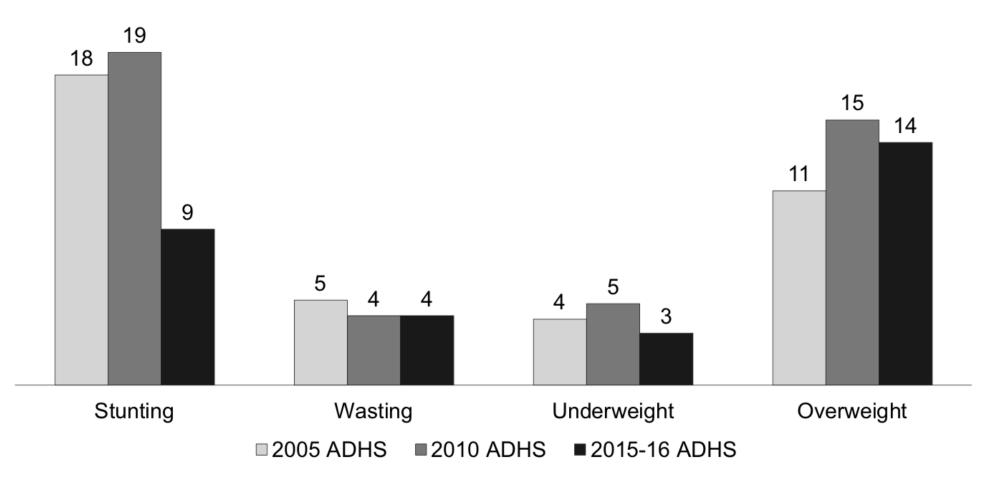
*Note:* ECA = Europe and Central Asia.





Source: WHO, 2013.

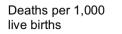
### *Figure 6* Trends in children's nutritional status, Armenia 2005-2016 Percent

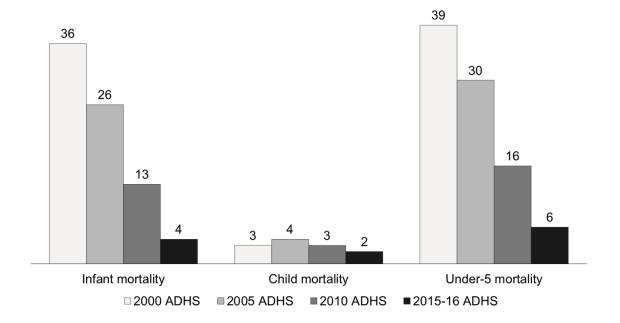


Note: For comparative purposes in Figure 6, data on children's nutritional status from the 2005 ADHS survey were re-calculated according to the 2006 WHO Child Growth Standards and are different from those presented in the published 2005 ADHS final report that were determined according to the 1977 International Reference Population defined by the NCHS/CDC/WHO.

## Accomplishments

*Figure 3* Trends in childhood mortality, 2000-2016

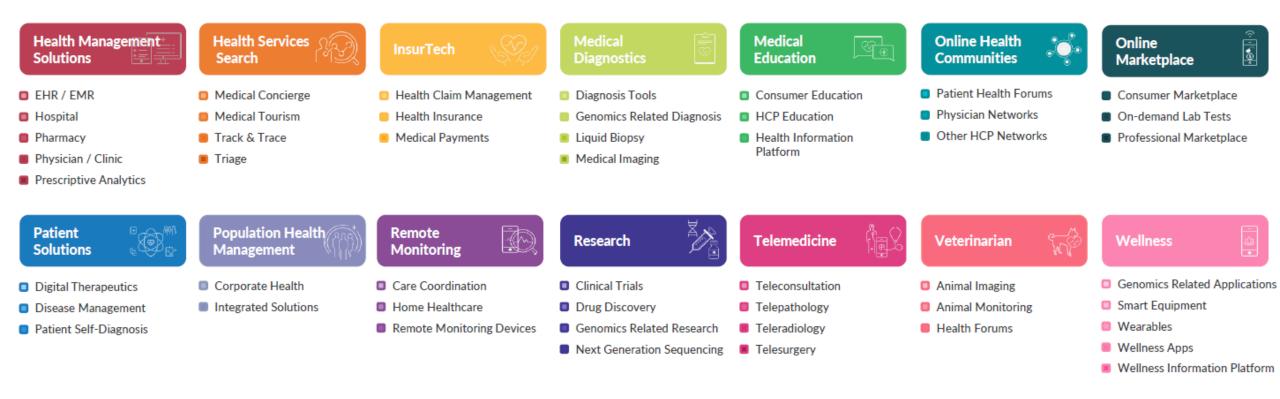




# vision statement

use of **digital technologies for health** in ways that facilitate **access to care** and service delivery, improve **effectiveness and efficiency**, and promote **accountability** 

# digital solutions for health



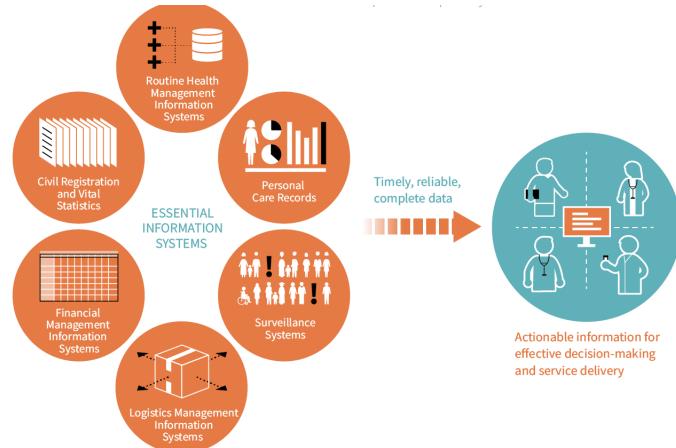


Software Provider

# definitions & boundaries for PHC

#### **1. Information systems for PHC**

Collecting, processing, storing and transferring timely, reliable and complete data for planning, managing and delivering coordinated, continuous and comprehensive primary healthcare.



- 2. Applications of digital technologies
- Health Management Solutions
- Patient Solutions
- Telemedicine
- Remote Monitoring
- Medical Diagnostics
- Wellness
- Medical Education

# assessment framework

#### System

Inputs

#### **Service Delivery**

#### Outputs

Outcomes

#### Civil Registration and Vital Statistics Systems

Register all births and deaths, issue birth and death certificates, and compile and disseminate vital statistics, including cause-of-death information.

#### **Routine Health Management IS**

Facility reporting systems used to collect routine data from public, private, and community-level health facilities and institutions.

#### **Personal Care Records**

Systems used to provide a longitudinal health history of patients across a patient's care experience.

#### **Logistics Management IS**

Records systems that supply chain workers and managers use to collect, organize, present, and use logistics data about the supply and demand for commodities.

#### **Financial Management IS**

System used to manage and track the flow of funds at the facility level, including expenditure, staff, line-item budgets, internally generated funds, and reimbursed pooled payments.

#### Health surveillance IS

Multimodal networks that bring together information from facilities and communities with a focus on specific notifiable disease and events.

#### **Data generation**

Data are recorded by health and other relevant sectors.

#### Compilation

Data are collected and organized from health and other relevant sectors.

#### Analysis and synthesis

Data are checked for overall quality, relevance, and timeliness and subsequently analyzed as needed.

#### Communication and use

Data are converted into information for healthrelated decision making in formats that meet the needs of multiple users (i.e. policymakers, managers, providers, and communities) and used to drive decision-making and planning.

#### **Resilient IS**

Capacitated to withstand crises using systems for data backup, coordination with other sectors, and regular performance assessments.

#### **Functional IS**

Accessible and user-friendly technologies fit into existing workflows with systems in place to ensure data quality, appropriate communication and use, and appropriate training for health workers

#### Well-defined IS

Standard operating procedures for data collection and analysis ensure that information systems capture data that is timely, reliable, comprehensive, and relevant

#### Comprehensive & Coordinated IS

Capture and monitor all health services and functions across all levels of the health system

#### Interoperable & Interconnected IS

Enables types of information systems and end users to connect, exchange, and cooperatively use information across all parts of the health system network

#### Adaptable & scalable IS

Interoperable and interconnected with clear standards, decision-making structures, and sustainability plans

# key gaps & needs

- The primary consumers of the system are the health care facilities providing state-funded services. Meanwhile, most health care facilities are not using ARMED to collect data on privately paid services and cases.
- 2. The reporting functions of the ARMED system primarily serve the purpose of managing state-funded services. Analytical and on-demand reporting tools and forecasting capacity of the system is lacking or have no practical application.
- 3. The MOH, NIH, and regional health and social security departments make little or no use of the ARMED.
- 4. The system does not yet implement the disease registers' functions, health statistics, and disability datasheets.
- 5. Electronic referrals and electronic prescription functionalities have begun to be used by the health sector recently. Still, there is a need for a systematic approach and a robust legal basis for implementing these services.
- 6. The ARMED system lacks supporting health care professionals with clinical work, collection, and reporting of yearly statistical information, quality of care indicators
- 7. Users sometimes report various technical problems, including slow system performance, data loss, and inaccuracies during the data entry process, unnecessary input fields, frequent system changes that are not reflected in user training videos on time
- 8. By the concession agreement, the parties of the contract are the government, MOH, EKENG, and ArMed. However, there is no precise distribution of roles and responsibilities mentioned
- 9. The system is not yet interoperable with other governmental information systems such as the State Revenue Committee, Ministry of Labour and Social Affairs, Ministry of Justice, and the Armenia Police
- 10. Although the ARMED system implements a patient portal, portal capacities are limited and require further enhancements (no access to see and download medical documents (epicrisis, copy of the prescription, and so on) and receive counseling in cases of various clinical conditions and diseases).

### Key data:

#### Legislation:

- Law on Medical Care and Service to population
  - In 2018, specific chapters on eHealth and telemedicine ((i) definition of eHealth systems and services; (ii) definition of and description of telemedicine, health care databases and purposes of their maintenance.
- The law on Personal Data Protection

#### ArMed

- operates in around 500 health care institutions, 6 insurance companies, and State Health Agency (SHA)
- primarily used for reporting and reimbursement of publicly funded services covered under the BBP

#### enables:

- population to freely choose a PHC provider
- to register for a visit to PHC via patient portal
- digitizing the process of referring the patients from PHC facilities to hospitals
- patient to see info on visits to PHC facilities or hospitals
   Subscription fee for HC facilities (varies on types)
   State budget payment per population served?

# key recommendations

	Gaps	Recommendations
Legal framework for eHealth services	The terms in the Law on Medical Care and Service to population reflect only the key concepts of eHealth, no further policies or adaptation of other legal acts	<ol> <li>Develop training requirements and procedures for the PHC users of EHIS</li> <li>Define the minimum technical requirements and specifications for connecting (to become a subscriber of) to EHIS</li> <li>Define the procedures for establishing, managing and maintaining the disease registers</li> <li>Define the rules for viewing health data by patient, the rules for accessing the patient's electronic health information</li> <li>Appoint Deputy Minister in charge of eHealth and the eHealth Strategy Implementation Working Group</li> </ol>
Standards and interoperability	National and international standards, Interoperable eHealth infrastructure	<ol> <li>Ensure interoperability with other information systems operating at the national level (drug registry, electronic registry of licensed health providers, health workforce information system)</li> <li>Mandate making data exchange interfaces available to third-party providers of IS to PHC providers</li> </ol>
Leveraging health data analytics	Lack of utilization of the EHIS by end-users (health service provides, MOH, and the relevant agencies) because of low quality of data entry and absence of reporting and analytical capability.	<ol> <li>7. Improve data analysis and reporting capabilities of the MOH to effectively use data</li> <li>5. Empower the standard reporting capabilities of the existing system</li> <li>6. Build an advanced analytical module and introduce new functions across the existing system and databases (ad-hoc reporting, data warehouse, etc.);</li> <li>7. Train the PHC end-users to utilize and visualize the existing data from the system effectively</li> <li>8. Implement geo-enabled health data analytics (ex. COVID)</li> </ol>
New eHealth services	Currently, EHIS supports: (i) Registration of patient visits and services; (ii) Population enrollment (physician choice); (iii) eReferrals (except the referrals to laboratories); (iv) eBooking (partially); (v) Telemedicine consultations (pilot); (vi) Vaccination inventory management;	<ul> <li>9. Regulatory framework developed and adopted to mandate: <ol> <li>ePrescriptions to improve patient experience in obtain prescription medicines, improve drug prescription accuracy, increase patient safety, improve supply chain, and reduce costs, as well as enable secure, real-time, bi-directional, electronic connectivity between clinicians and pharmacies.</li> <li>eReferral system finalization</li> <li>Electronic disability sheet process finalization</li> </ol> </li> <li>10. Introduce disease registries for cancer, diabetes, coronary heart disease, arterial hypertension, mental diseases, and narcology patients</li> <li>Telemedicine piloting on substitution of scheduled patient visits to PHC physician for medication referrals</li> <li>Introduce electronic health workforce register</li> </ul>
Empowering HC providers	Low uptake and use of EHIS by HC providers (limited / low-quality data input).	13. Enhance the IT capacity (digital skills) of for physicians and nurses, and the administrators 14.Enhance the technical capacities for more effective use of the eHealth services
Empowering population	Patients are inactive and not skilled in managing their health and wellbeing	<ul> <li>5. Run public awareness campaign to enhance the awareness of the population using electronic health services</li> <li>6. Enhance the system to provide more features for the patients to interact with the health information system</li> <li>7. Strengthen security aspects related to the use of personal information.</li> </ul>